

CASE MANAGER II (TASC)

DISTINGUISHING FEATURES OF THE CLASS: Under general supervision, an incumbent of this class is responsible for the performance of a variety of para-professional duties designed to assist in the identification and screening of eligible clients for the Treatment Alternative for Safer Communities (TASC) Program. This position is responsible for referring clients into treatment, transporting them to treatment interviews, monitoring their progress in treatment, and reporting client's progress to the Court. This level is distinguished from Case Manager I (TASC) by the level and complexity of the caseload and by the additional years of experience required at the higher level. This position may involve both day and evening assignments throughout Westchester County. Does related work as required.

EXAMPLES OF WORK: (Illustrative Only)

Provides case finding and screening services within the Court for defendants involved with alcohol or drug abuse and/or presents evidence of mental illness in order to ascertain appropriate treatment as an alternative to incarceration;

Meets individually with clients and/or families with a focus on reducing substance abuse, recidivism, and a broad range of pertinent issues, including mental health issues, family violence, sexual abuse/incest;

Evaluates clients for substance abuse and/or mental health issues; assessing changes in client condition/treatment needs;

Develops individualized treatment plans and reviews them with clients and/or their families;

Conducts individual, group and/or family counseling and/or psycho-educational sessions for substance abuse and/or co-occurring disorders with a focus on reducing recidivism;

Monitors client progress through phone calls, site visits, and case management appointments;

Services the more complex and difficult court cases;

Remains informed regarding the court calendar for his/her particular jurisdiction;

Accepts referrals from judges, district attorneys, defense attorneys, etc. of individuals in need of screening by TASC; provides initial screening and follow up screening in the TASC office;

Following a comprehensive screening, effectuates referrals to a mental health, drug abuse, or alcoholism facility for a full treatment evaluation and accompanies and/or transports clients to the appropriate facility as required;

Provides County Jail screenings to the inmate population and transports clients to residential treatment when appropriate;

Assesses treatment evaluation data and communicates it to the Court with recommendations regarding the appropriateness of the client for TASC participation;

Monitors the participation of clients in treatment programs through review of attendance data, monthly Treatment Progress Reports and in person conferencing with treatment personnel as indicated;

EXAMPLES OF WORK: (Illustrative Only) (Continued)

Reinforces client treatment participation through case management sessions as needed;

Notifies the Court of either successful completion of TASC program or unsuccessful follow-up by client, thereby violating the Court order;

Coordinates supervision, with the Department of Probation, for clients as requested by the Court or by the Department of Probation;

Performs outreach activities relating to violent clients who have been referred by the District Attorney's Domestic Violence Unit;

Uses computer applications or other automated systems such as spreadsheets, word-processing, calendar, e-mail and database software in performing work assignments;

May perform other incidental tasks as needed.

FULL PERFORMANCE KNOWLEDGE, SKILLS, ABILITIES AND ATTRIBUTES: Good knowledge of the criminal justice system; good knowledge of the types of treatment resources and the ability to learn about specific agencies and programs; ability to communicate effectively with personnel in the Courts and the treatment agencies; ability to engage the client in effective utilization of the TASC program; ability to learn a variety of para-professional duties in the assigned program area; ability to differentiate alcohol abusing, drug abusing, and mentally ill populations to effectuate referrals to appropriate specialty programs; ability to handle difficult situations in a professional manner manifesting sound judgment; ability to read, write, speak, understand, and communicate in English sufficiently to perform the essential duties of the position; ability to use computer applications such as spreadsheets, word processing, e-mail and database software; resourcefulness; integrity; physical condition commensurate with the demands of the position.

MINIMUM ACCEPTABLE TRAINING AND EXPERIENCE: A Bachelor's degree* in psychology, social work, sociology, counseling, or closely related field and either: (a) one year of experience in providing counseling to individuals with substance abuse or mental health issues†; or (b) one year of experience in casework** or social work for individuals with substance abuse or mental health issues.

SUBSTITUTION: Satisfactory completion of 30 credits* towards a Master's degree* in the health or human services field may be substituted for the one year of required experience.

**DEFINITION: Casework is defined as maintaining a caseload of clients which includes making assessments and referrals for services, coordinating those services and conducting follow up visits to continually reassess client needs.

†NOTE: Examples of where experience might be gained include but are not limited to medical or mental health substance abuse treatment programs, mental illness treatment programs, drug courts, correctional facility substance abuse programs and related criminal justice settings.

*SPECIAL NOTE: Education beyond the secondary level must be from an institution accredited or recognized by the Board of Regents of the New York State Education Department as a post-secondary, degree-granting institution.

SPECIAL REQUIREMENT: Possess and maintain of a valid license to operate a motor vehicle in the State of New York while in the title.

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Job Class Code: C2513
Job Group: IX